

# LIMITED LIFETIME WARRANTY – EFFECTIVE MAY 1, 2019

## LIFETIME WARRANTY\* (FIRST OWNER)

### LIFETIME WARRANTY

#### Polyvinyl Chloride (PVC) Extrusions

#### Aluminum Extrusions Cladding (Doors or Windows)

Guaranteed against rotting, rust, cracking, and corrosion.

- Labour – 2 years

### LIFETIME WARRANTY

#### Window Hardware Operator

No warranty under abuse utilization

- Labour – 2 years

### LIFETIME WARRANTY

#### Aluminum Window and Door Extrusions

Guaranteed against rotting, rust, cracking, and corrosion.

- Labour – 2 years

## 20 YEARS

#### Double Sealed Units – Super Spacer®

Guaranteed against condensation (visible obstructions), defects must be visible 10 feet from the glass.

- Labour – 2 years

#### EXCEPTIONS:

- Glass size between 42 and 50 square feet – guaranteed 10 years
- Glass size 50+ square feet – guaranteed 5 years
- Exterior scratches made on-site are not covered under the warranty
- Date and serial number are starting date of warranty coverage

## 10 YEARS

#### Triple Sealed Glass Units (All Window Types) – Super Spacer®

Guaranteed against condensation (visible obstructions).

Date and serial number are the starting date of warranty coverage

- Labour – 2 years

## 10 YEARS

#### Double + Triple Sealed Glass Units in Patio Doors

Guaranteed against condensation (visible obstructions).

Date and serial number are the starting date of warranty coverage.

- Labour – 2 years

## 10 YEARS (FIRST OWNER)

#### Double + Triple Sealed Glass Units in Door Slab, Sidelite, Toplite

Guaranteed against condensation (visible obstructions).

Date and serial number are the starting date of warranty coverage.

- Labour – 2 years

## 10 YEARS

#### Paint on PVC Extrusions

#### Coating or Paint on Aluminum Extrusions

Guaranteed against flaking, non-uniform discoloration with regular exposure to the sun and elements (not exceeding 5 delta units, southwest exposure up to 5 delta units is acceptable). Scratches, dents, and surface abuse are not covered under the warranty.

- Labour – 2 year

## 20 YEARS

#### Steel Doors Powder Coated Finish (N700)

Insulated slab panels. Guaranteed against perforation warping more than ¼" on total height. Warping caused by installation will void this warranty. Scratches, dents, and surface abuse are not covered under warranty.

- Labour – 2 years

## 10 YEARS

#### Fibreglass Doors

Insulated slab panels. Guaranteed against perforation warping more than ¼" on total height. Warping caused by installation will void this warranty. Scratches, dents, and surface abuse are not covered under warranty.

- Labour – 2 years

## 10 YEARS

#### Multipoint Lock Mechanisms

No warranty under abuse utilization

- Labour – 2 years

## 10 YEARS

#### Sealed Window Units (Doors)

Door Glass

- Labour – 2 years

## 10 YEARS

#### Door Hinges

- Labour – 2 years

## 5 YEARS

#### Grilles Between Glass-Simulated Divider/Glue on Glass (Windows or Doors)

- Labour – 2 years

## 5 YEARS

#### Door Glass Frame Glazing and Panel Molding

- Labour – 2 years

## 1 YEAR

#### Door Sweeps, Screens, and Polyflex Weather-Stripping

- Parts and Labour

## 1 YEAR

#### Spontaneous Glass Breakage - Windows, Patio Doors, and Doors

- Parts and Labour



Windows & Doors

\*See full warranty for all conditions

## REGISTER YOUR PRODUCT ONLINE

Fill out our online warranty registration form at [dalmen.com/warranty-registration](http://dalmen.com/warranty-registration) or send it to [warranty@dalmen.com](mailto:warranty@dalmen.com).

## WARRANTY REGISTRATION

Client Name: \_\_\_\_\_ Property Address: \_\_\_\_\_

Purchase Date: \_\_\_\_\_ Warranty Control Number: \_\_\_\_\_ Warranty Registration Date: \_\_\_\_\_

First 8 Digits of Unique Serial Number, Found Inside Window (###-#####)\*: \_\_\_\_\_ Client Signature: \_\_\_\_\_

If You Have Different Serial Numbers (###-#####)\*: \_\_\_\_\_